



We're recruiting: Team Administrator, apply by 6 January

If you're interested in this varied and dynamic Team Administrator role [find out more](#). If you know someone who fits the bill, please spread the word.

We're recruiting

healthwatch
Gloucestershire

Team Administrator

28 hours a week over 5 days
£17,850 pro rata

We're looking for an experienced and confident administrator and communicator to help us put local people at the heart of health and social care in Gloucestershire

In this varied and interesting role you will prepare reports, deal with enquiries, look after our volunteers, organise events and coordinate our social media.



Find out more



healthwatchgloucestershire.co.uk/about/vacancies/

0800 652 5193

Closing date: 6 Jan 2021; Interviews: 11 Jan 2021 (via Zoom)



Job vacancy:

Research and public engagement project support, apply by 8 January

This is a great opportunity to support our research and public engagement projects to help drive improvements in health and social care services in Gloucestershire and beyond. Evolving Communities is the Community Interest Company that runs Healthwatch services independently on behalf of local authorities in Gloucestershire, Dorset and Somerset. [Find out more](#) and please share if you know someone who might be right for this role.



Driving improvements in health and social care services through stakeholder engagement and insight



JOB VACANCY

Research Project Support & Engagement Officer

16hrs per week or 69hrs per month | £25,000 FTE

We're looking for:

- A skilled researcher and communicator
- Experience of public engagement and service evaluation
- Ability to design projects/surveys and interpret/present findings with clarity and impact

Apply by: 8 January 2021 | Interviews: 14 January 2021

[Find out more](#)

 evolvingcommunities.co.uk/work-for-us/vacancies/

 01225 701851



Public Board meeting:

Friday 29 January

Save the date for our next virtual public board meeting. For more details and to find out how to attend, [get in touch](#) or follow us on social media (links are below).



New report: Living with a long-term health condition during Covid-19

Our latest report sheds light on the health and social care experiences of people living with long-term health conditions in Gloucestershire. [Read the report](#) to find out how the health and wellbeing of this particularly vulnerable group of people has been affected, and what could be done to improve care



Think you need to go to A&E? Call NHS 111 First

The NHS want to make it easier and safer for people to get the right treatment when they need it, without waiting a long time in busy A&E departments. With the new **NHS 111 First** system, if you need urgent medical treatment but not emergency care, NHS 111 can now book you an appointment at A&E or with your GP, pharmacist, or other treatment centre. To use this service, call 111 or visit [NHS 111 online](#). No one who turns up at A&E should be turned away or asked to call NHS 111. [Find out more...](#)





Healthwatch England survey: what's your experience of NHS 111

If you have recently used NHS 111, Healthwatch England wants to know about your experiences to help improve 111 care in England. Take their short online survey:

www.healthwatch.co.uk/nhs-111



Health in older age

Covid-19 has highlighted our ageing population and just how important it is that older people can stay as healthy, connected, and independent as possible. **UCL's Age Innovation Hub** is welcoming ideas about how technology can help. Find out more about how you help shape the future of ageing [here](#).



Thanks and good wishes for a happy and healthy Christmas

A message from Helen Webb, Healthwatch Gloucestershire Manager:

"As an extraordinary year comes to an end, I would like to send my thanks to our wonderful staff and our dedicated volunteers. They have risen to every challenge this year so that we can make a difference to the people of Gloucestershire. My thanks also go to every person who contacted us to tell their story, took part in a focus group or completed a survey – without you, we would not be able to do our work.

"We've seen highs and lows this year. We've heard heart-breaking stories and been inspired by acts of kindness. We know this Christmas will be different and difficult for many, particularly those who are isolated. Feelings of loneliness are magnified at Christmas, so please look out for family, friends and neighbours. If you are lonely

then reach out to others – taking the first step can feel daunting, but worth it. [Your Circle](#) is a good place to find organisations near you.

"However you spend the festive season, all of us at Healthwatch Gloucestershire wish you peace and good health."



Christmas and New Year closure

Our last day open will be Thursday 24 December and we return on Monday 4 January. You can still share your feedback or questions with us via our [website](#) or email info@healthwatchgloucestershire.co.uk or leave a phone message on 0800 6525193. We will respond when we return.

Speak up and help make health and social care better for you and your community

Healthwatch Gloucestershire is the county's independent health and social care champion. We exist to ensure that people are at the heart of care. Our dedicated team of staff and volunteers listen to what people like about local health and care services, and what could be improved. These views are then shared with the decision-making organisations in the county, so together we can make a real difference.



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