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## Post-COVID syndrome: complete our survey by 24 December



If you or a loved one have been living with post-COVID syndrome, please [complete our survey](#) by 24 December, to tell us about the care and support that you have received in Gloucestershire. Everything you tell us will be anonymous and it will help to make services better for everyone in Gloucestershire. [Read more and complete the survey.](#)

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## Job vacancy: Research Project Support and Engagement Officer. Apply by 7 January



**Evolving Communities**

**Research Project Support & Engagement Officer**

16hrs per week or 69hrs per month | £25,000 FTE

**We're looking for:**

- ✓ A skilled researcher and communicator
- ✓ Experience of public engagement and service evaluation
- ✓ Ability to design projects/surveys and interpret data/present findings with clarity and impact

**Apply by: 7 January 2022 | Interviews: 17 January 2022**

**Find out more**  [evolvingcommunities.co.uk/work-for-us/vacancies](https://evolvingcommunities.co.uk/work-for-us/vacancies)  
 01225 701851

This is a great opportunity to support our research and engagement projects to help drive improvements in health and social care services in Gloucestershire and beyond. Evolving Communities is the Community Interest Company that runs Healthwatch services independently on behalf of local authorities in Gloucestershire, Dorset and Somerset. [Find out more](#) and please share if you know someone who might be right for this role.

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## Aged 16-24? Our Young Listeners want to hear from you

Our Young Listeners are young volunteers who want to help make a difference to health and social care for other young people in Gloucestershire. They will be gathering feedback from young people until mid-February 2022, about the health and care services they use. They are particularly focusing on mental health, relationships, and how inclusive GP services are for young people.



Last month, we put a call out for individuals and those who work with young people aged 16-24 in Gloucestershire to [get in touch](#), so that we can arrange to gather feedback over the phone, by video call, or through face-to-face conversations and discussion groups. This month, we have made it even easier to have your say, with three new online surveys. So please do get involved or share and encourage others to take part.



Complete our surveys to tell us about your experience of:

- [Mental health services and support](#)
- [Relationship support](#)
- [GP attitudes \(inclusivity and accessibility\)](#)

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## Have your say on pharmacies in Gloucestershire

Gloucestershire's Health and Wellbeing Board are asking residents to give feedback on pharmacies. We have been working with Gloucestershire County Council on their pharmaceutical needs assessment which comes round every year. It's an important piece of work that will help shape plans for the county in making sure that everyone has access to pharmacies and the range of services that they provide. Complete the survey before the end of January: [Pharmacy Services Survey](#).



## COVID update – keep informed, keep safe

The latest wave of COVID-19 is making its impact felt across the country. It is a fast-changing picture with the vaccination programme currently being prioritised everywhere. Local services are again making herculean efforts to deliver vaccinations alongside other crucial health and care services. For the latest information in Gloucestershire go to the local NHS website which is regularly updated: [Covid-19 Portal | NHS Gloucestershire CCG](#).



If you need medical help and are unsure what to do, then NHS 111 is a good place to start. Call 111 or visit NHS 111 online [Get medical help - NHS 111](#).



### Christmas wishes from Helen Webb, Healthwatch Gloucestershire Manager

"As another year draws to a close, I want to send you my very best wishes for a peaceful Christmas and a healthy, happy new year.

"Covid has continued to dominate health and care services and we have heard about extraordinary resilience as well as heart-breaking situations. Even as we get ready for the Christmas season, we are heading towards a challenging winter. We will continue to help guide people through these extraordinary times and make sure that those responsible for health and care in Gloucestershire understand and act on the experiences of our citizens.

"We couldn't do this without some amazing people, and I want to thank them. The team at Healthwatch Gloucestershire who have continued to work flexibly

to make sure that our focus is in all the right places. The Healthwatch Gloucestershire Board volunteers who have effectively steered us and made sure that we are effectively represented where it counts. Our incredible volunteers who have continued to give their time and helped us to be an effective voice for the people of Gloucestershire. Our partner organisations in the county, including voluntary and community organisations, who have worked with us with tireless dedication. And, most importantly, I want to thank the people of Gloucestershire who have taken the time to participate in our work through surveys, focus groups and interviews. A huge thank you also goes to every person who contacts us and who encourages others to contact us. The more we know about people's experience, the more we can make a difference."

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## Christmas and New Year closing

We will be closing for the Christmas break from on Friday 24 December and will return on Tuesday 4 January. You will find some useful information and links on our [website](#) that may help answer your questions. Alternatively, you can still leave us a message by [phone, email or through our webform](#) and we will get back to you as soon as we can in the New Year.



### Share your feedback

[Get in touch](#) to share your feedback and help make health and social care better for you and your community.



### Share our news

If you know someone who would be interested in keeping up to date with our news or getting involved with our work, please share this bulletin and the [sign-up link](#).

Speak up and help make health and social care better for you  
and your community

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**Healthwatch Gloucestershire** is the county's health and social care champion. We are an independent statutory body with the power to make sure NHS leaders and other health and social care decision makers listen to public feedback and use this to improve standards of care. Healthwatch Gloucestershire covers the geographical area of Gloucestershire County Council, which includes the districts and boroughs of Cheltenham, Cotswold, Forest of Dean, Gloucester, Stroud, and Tewkesbury.



The **Healthwatch Gloucestershire** service is run by [Evolving Communities CIC](#), a community interest company limited by guarantee and registered in England and Wales with company number 08464602. The registered office is at Unit 2 Hampton Park West, Melksham, SN12 6LH.



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