

## We're recruiting: Volunteer Officer, apply by 19 August



Our volunteers are at the heart of what we do. They help us connect with our communities across Gloucestershire, they listen to people to find out if health and care services are working for them, and they help influence positive change in local health and social care.



If you understand the value of volunteering, for Healthwatch Gloucestershire and for those who give their time to support our work, and you have the experience and skills to inspire, develop and manage our enthusiastic team of volunteers, we would love to hear from you. [Find out more and download the application pack](#) or share this opportunity with people you know.

[Find out more about our volunteering roles.](#)

## New report: hospital discharge and transfer to other services

We often hear about people's concerns when they or their loved ones are moved between health and social care services. We wanted to understand more about the issues involved and how things could be improved, so we gathered feedback about people's experiences of being discharged from hospital and transferred to other services.



We found that hospital care in Gloucestershire is generally regarded as good. However, people's experiences of being discharged and transferred to other services for their ongoing care can be confusing, disjointed, and stressful. If ongoing care is well planned, supported, and clearly communicated to everyone involved, this can help alleviate anxiety and improve health outcomes. [Read more.](#)

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## Updated hospital discharge guidance reflects public feedback



National guidance on hospital discharge has been updated to reflect recommendations made by Healthwatch England, based on the experiences of nearly 600 people who left hospital during the pandemic. This is a great example of what can be accomplished with your feedback. [Find out more.](#)

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## Help improve hospital outpatient services in the South West

Do you have experience of outpatient care in the last two years? Are you interested in helping the NHS to improve outpatient services in hospitals across the South West? If so, the NHS England Improvement team would

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like to hear from you. They are looking for people to take part in a Patient and Public Advisory Reference Group.

For more information and to register your interest [click here](#). To learn more about how the NHS is transforming outpatient services for patients, visit:

[NHS England » Outpatient Transformation Programme](#).



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## Public contributors wanted for Patient Safety Collaborative Board

The West of England Academic Health and Science Network (AHSN) is looking for at least two public contributors to help shape the work of its Patient Safety Collaborative Board and reflect patient views and experiences of people who use healthcare services in the region. [Find out more about this opportunity](#).

A decorative graphic consisting of several overlapping circles in shades of teal, blue, purple, and pink. The West of England Academic Health Science Network logo is positioned on the right side of the graphic.

**Your voice matters - and we want to hear it**

We know that diversity of ideas and experience is vital to healthcare innovation and improvement.

Join our **Patient Safety Collaborative Board** as a **public contributor** to help shape our work, and voice what matters most to patients.

Find out more: [www.weahsn.net/pcpscb](http://www.weahsn.net/pcpscb)



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## Share our news

If you know someone who would be interested in keeping up to date with our news, please share this bulletin and the [sign-up link](#).

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Speak up and help make health and social care better  
for you and your community

**Healthwatch Gloucestershire** is the county's independent health and social care champion. We exist to ensure that people are at the heart of care. Our dedicated team of staff and volunteers listen to what people like about local health and care services, and what could be improved. These views are then shared with the decision-making organisations in the county, so together we can make a real difference. We cover the geographical area of Gloucestershire County Council, which includes the districts and boroughs of Cheltenham, Cotswold, Forest of Dean, Gloucester, Stroud, and Tewkesbury.



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