healthwatch
Gloucestershire

Annual Report 2019/20

Last year, more than 1,000 people shared their views with us about health and social care services in Gloucestershire, helping to make care better for local people. And over 4,400 people sought information, advice, and support on how to get the care they need.

Guided by you, our annual report 2019/20, shows how we have worked with communities across Gloucestershire to make a difference to the way health and care services are run, and to raise awareness of important health and social care issues. The report also identifies the most common health and social care concerns raised by local people and looks forward to our work for in 2020/21.

Read the full Healthwatch Gloucestershire Annual Report 2019/20.

Help spread the word: understanding the impact of coronavirus on care

We are continuing to investigate how people's access to local health and social care services has been affected by coronavirus.

NHS and social care staff have had to adapt to a lot of change over the last few months, and there will be things that can be improved in how they provide care, now and in the future.

Please raise awareness of our survey and encourage people to give feedback on all aspects of health and social care, to help services spot the issues and understand how to respond.

People can get in touch with us to share their stories, or they can complete our survey online: smartsurvey.co.uk/s/CoronavirusHWG/.

Daphne's story: Caring for over 40 years and coping during COVID-19

During national Carers Week (8-14 June), we shared the story of 80-year old Gloucestershire resident Daphne, who has cared for her husband for 43 years since he suffered brain damage during a suicide attempt. He now has additional health and care needs which, combined with COVID-19 and social isolation, have presented new challenges for Daphne to manage.

Read Daphne's story

We're here to help make health and care better for local people.