healthwatch
Gloucestershire

Cancelled event: #SpeakUpGlos

Thanks to everyone who helped raise awareness of our event that was supposed to take place in Gloucester today (25 March). We look forward to meeting many of you at future events, when we will have a lot to talk about.

#SpeakUp Glos

CAN WE HELP?

Coronavirus: We're here to provide information and to listen

As health and care services come under increasing pressure due to the coronavirus, and access to services becomes more challenging, please remember that we're here to help

If you have questions or experiences about how Coronavirus is affecting health and care services in Gloucestershire, please get in touch.

Healthwatch Gloucestershire Manager, Helen Webb, said: "We are in regular contact with health and social care providers in Gloucestershire, so we have

the most up-to-date information about how to access the services and support you need. Sometimes, just talking to someone about what to do and where to go can be reassuring, so do please get in touch if you need our help. Also, as part of our ongoing work promoting public feedback to influence positive change in local health and social care, we are interested in hearing how the Coronavirus has affected your access to care."

- **Read the latest advice about coronavirus from** NHS England
- **Check if you have coronavirus symptoms online with** NHS 111
- **Get in touch with us:**
  Information about local services and support
  Share your views

Future focus: forthcoming work to look out for

At Healthwatch Gloucestershire, March is a time for completing outstanding projects, and for reviewing public feedback received during the year to inform our future priorities.

We have been working with our local Healthwatch Board and consulting with local partners and stakeholders, to ensure our future work focuses on the needs of local people while reflecting national and local priorities in health and social care. We look forward to April, when we will announce our priorities for the year ahead.

Also, in April, we will be telling you more about our work to assess why services are not working well together to support people who have dual diagnosis of a mental health condition and substance misuse issues.

We are doing things differently for a while

Healthwatch Gloucestershire is here to find out what matters to local people about health and social care services – what works and what needs to be improved. One of the ways we usually do this, is to talk to people in the

community and in health and social care settings. Due to Coronavirus, it's no longer safe for you or for us to be out and about. There are plenty of other ways to get in touch however, and we will let you know about new surveys and feedback opportunities as they arise.

Let people know we're here to help; stay in touch and stay safe

Healthwatch Gloucestershire is the county's independent health and social care champion. We exist to ensure that people are at the heart of care.

Our dedicated team of staff and volunteers listen to what people like about local health and care services, and what could be improved.
These views are then shared with the decision-making organisations in the county, so together we can make a real difference.