



GP Feedback Fortnight (23 Nov to 6 Dec)



There has been a lot of talk lately about GP services and we regularly hear from people about GP care. So, we have launched a new campaign, 'GP Feedback Fortnight', to give Gloucestershire residents an opportunity to share their views and experiences.

There's still time to complete our online survey (closes 6 Dec), to join a focus group discussion (27 Nov, 1, 2 and 3 Dec), or to have a one-to-one conversation with us. Find out how you can have your say and please share to make sure others know how to get involved: [Visit our website.](#)

New reports: What people are telling us about health and care during Covid-19 and care for long-term conditions

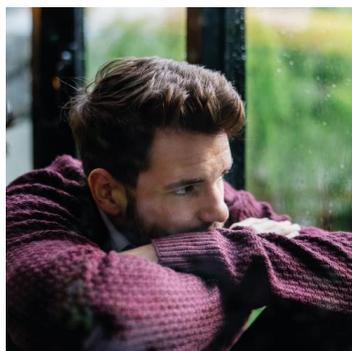
We published a new report this month about patient and public experiences of health and care during the first six months of Covid-19 (April to September 2020). It shows what people told us about different services, and how public feeling changed over time as the health and social care sector was turned upside down by the pandemic. Thanks to everyone who took part.

[Read the report...](#)



We have also been investigating the experiences of people living with long-term health conditions. Look out for our report and recommendations which will be published in the coming weeks.

Patient feedback helps improve mental health care



Gloucestershire Hospitals NHS Foundation Trust (GHFT) has welcomed our recent report looking at mental health A&E care. The Trust will be using our recommendations, based on patient feedback, to inform ongoing improvements to services in local hospitals. They have provided a positive response to each of our recommendations, which you can read in the [updated report](#).

Professor Steve Hams, Director of Quality and Chief Nurse, GHFT, said: *"We welcome the report from Healthwatch Gloucestershire and the valuable insight it provides. The report will be used to strengthen our ongoing improvement in supporting patients with mental health conditions accessing our urgent care services. This is an important area of focus for us and one that our Governors are keen to work with us on – this work is important and continues to be one of our priorities for the year ahead..."* [Read more...](#)

Fit for the Future

Gloucestershire's county-wide 'Fit for the Future' programme is starting to pick up pace again – to consult with the public about the development of health and care services. We are playing an important part, making sure the process is run with integrity and encouraging as many people to take part as possible. Healthwatch Manager, Helen Webb, is on the Oversight Panel for the Citizens Jury, and two of our volunteers are dedicating their time to support this programme.

For ways to get involved with this as well as other crucial NHS projects and services, there is now an online participation platform open to everybody. Find out more here:

[Get Involved In Gloucestershire \(glos.nhs.uk\)](https://glos.nhs.uk)



Seeking Volunteer Board members



We are looking to appoint a number of new volunteer members to the Healthwatch Gloucestershire Board in December. If you could offer some time and your expertise to help shape health and social care in the county, we'd love to hear from you. [Find out more...](#)

**Speak up and help make health and social care better
for you and your community**

Healthwatch Gloucestershire is the county's independent health and social care champion. We exist to ensure that people are at the heart of care. Our dedicated team of staff and volunteers listen to what people like about local health and care services, and what could be improved. These views are then shared with the decision-making organisations in the county, so together we can make a real difference.

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