

SPECIAL CARE DENTAL SERVICES ACROSS THE SOUTH WEST

SHARE
YOUR
VIEWS

NHS England and NHS Improvement wants to find out the views of patients, potential patients, parents, carers and advocates of patients who use special care dental services in the South West. This will help us to develop these services in the future.

How to get involved Our survey is available www.smartsurvey.co.uk/s/NHSSpecialdentistry/. Please let us have your views by 4 October 2019.

WHY ARE WE ASKING FOR VIEWS?

We know that our special care dental services provide an invaluable service to some of our most vulnerable people. Our ambition is to ensure that the services are as good and as accessible as possible. We want the views of the people who currently use the services, or who could be using them, to help shape future service developments.

WHAT ARE SPECIAL CARE DENTAL SERVICES?

Special care dentistry is for people who have a condition that means they cannot use a high street dentist. Those using the services include:

- People suffering from anxiety and / or extreme phobia of dental treatment
- People with learning difficulties and/or autism
- People with physical disabilities
- People experiencing dementia
- Patients who need bariatric equipment
- People undergoing treatment for cancer
- Some homeless people

HOW ELSE ARE WE GETTING PEOPLE'S VIEWS?

As well as running a survey we are:



Working with Healthwatch organisations to run focus groups for people already using the services or who are eligible to do so.



Working with Healthwatch organisations to carry out interviews in special care dental service waiting room areas.



Producing 'easy read' materials for people with learning difficulties.



Running 'speak up' groups for people with learning difficulties.

Once we have had feedback from people, we will be writing up what people have said, publishing our findings and explaining what happens next.

**To find out more information contact: scwcsu.specialcaredentalsurvey@nhs.net
We need your views by 4th October 2019**

NHS England and NHS Improvement

